

Privacy Policy

Dear User,

This page provides you with information on how to manage your personal data through our website.

We provide this information not only to comply with legal obligations regarding personal data protection provided in Regulation (EU) 2016/679 (hereinafter, "Regulations"), but also because we firmly consider personal data protection as a fundamental value of our business activity. This way, we shall provide you with any information that may help you protect your privacy and control the processing during your browsing experience on our site.

Data Controller and Data Protection Officer

The Data Controller, that is, the legal person who decides how and for what purpose personal data is collected and used, is TeamSystem S.p.A. (hereinafter, "TeamSystem") based in Pesaro, Via Sandro Pertini, 88. The Data Controller has nominated a Data Protection Manager, who is the person in charge of monitoring compliance with the Rules and who can be contacted at the address privacy@teamsystem.com, or by directing the communication to:

TeamSystem S.p.A.
Via Sandro Pertini 88
61122 - Pesaro
Tel: 0721/42661
c.a.: Responsabile della Protezione dei Dati

In contacting us, you must ensure that your name, email / postal address and/or telephone number (s) are included, to make sure that the communication can be properly managed.

Information on personal data processing

When you visit, consult or use the services available on this site, the following personal data may be processed (i.e., personal information concerning identified or identifiable people might be collected). For each data type, you will find information concerning purpose of processing, mandatory nature or otherwise, methods and location of data processing, legal basis for processing, as well as recipients of data and the relative retention period.



Name, surname, user-name, TeamSystem ID

Data Processing Purposes	Data Mandatory or Voluntary Nature	Methods and location of data processing	Legal basis for processing	Recipients of data	Data Retention Period
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<p>Account registration. Provision of the service requested by you (e.g. registration to webinars, newsletters, quotations). Together with any contact information (see below) and with your consent, sending promotional messages on TeamSystem products and services and, possibly, other companies in the group. With your consent, together with the additional information below, activities of profiling and analysis on the browsing experience for marketing and promotional purposes.</p>	<ul style="list-style-type: none"> Required for account creation. Required for the execution of the requested service. Except for the case where data is necessary for other purposes, the release of data for sending promotional messages on products and services of TeamSystem and, possibly, other companies of the group, or for profiling activities is optional, and may be omitted. 	<p>The treatment related to the web services of this website take place at the premises of the Owner.</p> <p>Personal data are mainly processed with automated tools. Specific safety measures are taken to prevent data loss, illicit or incorrect uses and unauthorised accesses.</p>	<ul style="list-style-type: none"> Regarding the purposes related to account management and the execution of the requested service, your data are processed on the basis of the need to execute your request. Regarding the purposes of sending promotional messages and/or for profiling purposes, data are processed only if you have given your specific consent. 	<ul style="list-style-type: none"> Data may be disclosed to other companies of the TeamSystem group, which act as data processors, for the technical management of the account and the site. In addition, in case of consent to data processing for marketing purposes, and any profiling, data may also be processed by marketing agencies, market research or other companies of the TeamSystem Group, as data controllers, for purposes related to management and sending newsletters, business information via email, direct sales, market research or other promotional activities and for profile analysis. 	<p>Personal data are processed for the time that is strictly necessary to attain the purposes for which they have been collected (i.e., for the duration of the relationship with the customer, and the retention for civil, fiscal and accounting purposes).</p> <ul style="list-style-type: none"> In case of data processing for marketing and/or profiling purposes, data are kept until the consent is revoked, or within the maximum terms permitted by law.
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Information for billing and payment details (VAT number, credit card number, social security number, address, and where appropriate, company name)

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<p>Tax and accounting management of transactions. Provision of the service you have signed up for (eg registration to webinars). Third parties offering payment service only have access to limited information regarding this data.</p>	<ul style="list-style-type: none"> Required for purchase completion and supply of the requested service/product. 	<p>Personal data are mainly processed with automated tools. Specific safety measures are taken to prevent data loss, illicit or incorrect uses and unauthorised accesses.</p>	<p>Your data are processed on the basis of the need to execute the purchase contract.</p>	<p>Data may be disclosed to other companies of the TeamSystem group, which act as data processors, for the technical management of the account and the site.</p> <ul style="list-style-type: none"> In addition, in case of consent to data processing for marketing purposes, and any profiling, data may also be processed by marketing agencies, market research or other companies of the TeamSystem Group, as data controllers, for purposes related to management and sending newsletters, business information via email, direct sales, market research or other promotional activities and for profile analysis. 	<p>Personal data are processed for the time that is strictly necessary to finalise the transaction and to keep them for civil, fiscal and accounting purposes.</p>
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Email address

Data Processing Purposes	Data Mandatory or Voluntary Nature	Methods and location of data processing	Legal basis for processing	Recipients of data	Data Retention Period
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<p>Account registration. Provision of the service requested by you (e.g. registration to webinars, newsletters, quotations). Sending information and other activities required by contract, which is an interested party, to be finalized and carried out. Sending newsletters in case of your registration to the relative service. With your consent, sending commercial information to propose our products or services, to conduct surveys on customer satisfaction, market research, promotional activities in general. With your consent, profiling activity for marketing and promotional purposes.</p>	<p>Required for creating an account and handling your requests. Optional for sending promotional messages on products and services of TeamSystem and, where appropriate, other companies in the group.</p>	<p>The treatments related to the web services of this website take place at the premises of the Owner. Personal data are mainly processed with automated tools. Specific safety measures are taken to prevent data loss, illicit or incorrect uses and unauthorised accesses.</p>	<p>Regarding the purposes related to account management and the execution of the requested service, your data are processed on the basis of the need to execute your request. Regarding the purposes of sending promotional messages and/or for profiling purposes, data are processed only if you have given your specific consent.</p>	<p>Data may be disclosed to other companies of the TeamSystem group, which act as data processors, for the technical management of the account and the site. In addition, in case of consent to data processing for marketing purposes, and any profiling, data may also be processed by marketing agencies, market research or other companies of the TeamSystem Group, as data controllers, for purposes related to management and sending newsletters, business information via email, direct sales, market research or other promotional activities and for profile analysis.</p>	<p>Personal data are processed for the time that is strictly necessary to attain the purposes for which they have been collected. In case of data processing for marketing purposes, data are kept until the consent is revoked, or within the maximum terms permitted by law.</p>
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Phone number

Data Processing Purposes	Data Mandatory or Voluntary Nature	Methods and location of data processing	Legal basis for processing	Recipients of data	Data Retention Period
<p>Management of the request sent by the user.</p> <p>Provision of the service requested by you (e.g. registration to events, webinars, newsletters, quotes).</p> <p>Allowing account verification.</p> <p>Help in recovering the account (if any).</p> <p>With your consent, sending commercial information via operator, messaging services, SMS, etc., to propose our products or services, to conduct surveys on customer satisfaction, market research, promotional activities in general.</p>	<p>Required to handle your request.</p> <ul style="list-style-type: none"> Optional for sending promotional messages on products and services of TeamSystem and, where appropriate, other companies in the group and for profiling activities. 	<p>The treatments related to the web services of this website take place at the premises of the Owner. Personal data are mainly processed with automated tools. Specific safety measures are taken to prevent data loss, illicit or incorrect uses and unauthorised accesses.</p>	<ul style="list-style-type: none"> Regarding the purposes related to account management and the execution of the requested service, your data are processed on the basis of the need to execute your request. Regarding the purposes of sending promotional messages and/or for profiling purposes, data are processed only if you have given your specific consent. 	<ul style="list-style-type: none"> Data may be disclosed to other companies of the TeamSystem group, which act as data processors, for the technical management of the account and the site. In addition, in case of consent to data processing for marketing purposes, and any profiling, data may also be processed by marketing agencies, market research or other companies of the TeamSystem Group, as data controllers, for purposes related to management and sending newsletters, business information via email, direct sales, market research or other promotional activities and for profile analysis. 	<p>Personal data are processed for the time that is strictly necessary to attain the purposes for which they have been collected.</p> <p>In case of data processing for marketing purposes, data are kept until the consent is revoked, or within the maximum terms permitted by law.</p>



Postal addresses

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<p>Management of your request for information/contact.</p> <p>Provision of the service requested by you (e.g. registration to events, webinars, newsletters, quotations).</p> <p>With your consent, sending commercial information to propose our products or services, to conduct surveys on customer satisfaction, market research, promotional activities in general.</p>	<ul style="list-style-type: none"> Required to handle your request Optional for sending promotional messages on products and services of TeamSystem and, where appropriate, other companies in the group and for profiling activities. 	<p>The treatment related to the web services of this website take place at the premises of the Owner.</p> <p>Personal data are mainly processed with automated tools. Specific safety measures are taken to prevent data loss, illicit or incorrect uses and unauthorised accesses.</p>	<p>Regarding the purposes related to account management and the execution of the requested service, your data are processed on the basis of the need to execute your request.</p> <ul style="list-style-type: none"> Regarding the purposes of sending promotional messages and/or for profiling purposes, data are processed only if you have given your specific consent. 	<ul style="list-style-type: none"> Data may be disclosed to other companies of the TeamSystem group, which act as data processors, for the technical management of the account and the site. In addition, in case of consent to data processing for marketing purposes, and any profiling, data may also be processed by marketing agencies, market research or other companies of the TeamSystem Group, as data controllers, for purposes related to management and sending newsletters, business information via email, direct sales, market research or other promotional activities and for profile analysis. 	<p>Personal data are processed for the time that is strictly necessary to attain the purposes for which they have been collected.</p> <p>In case of data processing for marketing purposes, data are kept until the consent is revoked, or within the maximum terms permitted by law.</p>
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IP address and navigation data

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<p>Browsing experience.</p> <p>Installation of technical/session cookies to improve website functionality.</p> <p>With your consent, sending commercial information also via email, to propose our products or services, to conduct surveys on customer satisfaction, market research, promotional activities in general.</p> <p>With your consent, profiling and analysis of the browsing experience for marketing and promotional purposes.</p>	<ul style="list-style-type: none"> Required to visit the site and access the several features of the site. Optional for profiling and/or sending promotional messages on products and services of TeamSystem and, where appropriate, other companies in the Group. 	<p>The treatments related to the web services of this website take place at the premises of the Owner. Personal data are mainly processed with automated tools. Specific safety measures are taken to prevent data loss, illicit and unauthorised accesses.</p>	<ul style="list-style-type: none"> Your data are processed on the basis of the need to provide you the necessary tools to visit the site and access the available features. Regarding the purposes of sending promotional messages and/or for profiling purposes, data are processed only if you have given your specific consent. 	<ul style="list-style-type: none"> Data may be disclosed to other companies of the TeamSystem group, which act as data processors, for the technical management of the account and the site. In addition, in case of consent to data processing for marketing purposes, and any profiling, data may also be processed by marketing agencies, market research or other companies of the TeamSystem Group, as data controllers, for purposes related to management and sending newsletters, business information via email, direct sales, market research or other promotional activities and for profile analysis. 	<p>For the duration of the session and the entire duration of use of the site.</p> <p>In case of data processing for marketing and/or profiling purposes, data are kept until the consent is revoked, or within the maximum terms permitted by law.</p>
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Data relating to dismissed products and/or services subscribed, transactions carried out in the Store, data related to the request

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<p>Management of requests for assistance and information/contact. With your consent, sending commercial information to propose our products or services, to conduct surveys on customer satisfaction, market research, promotional activities in general. With your consent, activities of profiling and analysis of customer needs and purchase proclivity, and ways of use of services to anticipate customer needs and adapt to them our products and services.</p>	<ul style="list-style-type: none"> Required to handle your request. Optional for sending promotional messages on products and services of TeamSystem and, where appropriate, other companies in the group and for profiling activities. 	<p>The treatment related to the web services of this website take place at the premises of the Owner. Personal data are mainly processed with automated tools. Specific safety measures are taken to prevent data loss, illicit or incorrect uses and unauthorised accesses.</p>	<ul style="list-style-type: none"> Regarding the purposes related to account management and the execution of the requested service, your data are processed on the basis of the need to execute your request. Regarding the purposes of sending promotional messages and/or for profiling purposes, data are processed only if you have given your specific consent. 	<ul style="list-style-type: none"> Data may be disclosed to other companies of the TeamSystem group, which act as data processors, for the technical management of the account and the site. In addition, in case of consent to data processing for marketing purposes, and any profiling, data may also be processed by marketing agencies, market research or other companies of the TeamSystem Group, as data controllers, for purposes related to management and sending newsletters, business information via email, direct sales, market research or other promotional activities and for profile analysis. 	<p>Personal data are processed for the time that is strictly necessary to attain the purposes for which they have been collected. In case of data processing for marketing purposes, data are kept until the consent is revoked, or within the maximum terms permitted by law.</p>
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Content of requests sent through our Contact form (e.g. VAT number, any qualifications as a TeamSystem dealer or customer)

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Request management. With your consent, sending commercial information to propose our products or services, to conduct surveys on customer satisfaction, market research, promotional activities in general. With your consent, profiling activity for marketing and promotional purposes.	<ul style="list-style-type: none"> Required to handle your request. Optional for sending promotional messages on products and services of TeamSystem and, where appropriate, other companies in the group and for profiling activities. 	<p>The treatments related to the web services of this website take place at the premises of the Owner.</p> <p>Personal data are mainly processed with automated tools. Specific safety measures are taken to prevent data loss, illicit or incorrect uses and unauthorised accesses.</p>	<ul style="list-style-type: none"> Your data are processed on the basis of the need to execute your request. Regarding the purposes of sending promotional messages and/or for profiling purposes, data are processed only if you have given your specific consent. 	<ul style="list-style-type: none"> Data may be disclosed to other companies of the TeamSystem group, which act as data processors, for the technical management of the account and the site. In addition, in case of consent to data processing for marketing purposes, and any profiling, data may also be processed by marketing agencies, market research or other companies of the TeamSystem Group, as data controllers, for purposes related to management and sending newsletters, business information via email, direct sales, market research or other promotional activities and for profile analysis. 	<ul style="list-style-type: none"> Personal data are processed for the time that is strictly necessary to attain the purposes for which they have been collected. In case of data processing for marketing purposes, data are kept until the consent is revoked, or within the maximum terms permitted by law.
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Personal data contained in the CV (contact data, work experience, etc.) NOTE: please do not enter sensitive data in the CV

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Management of received applications and selection of personnel.	Required to evaluate candidates by TeamSystem.	<p>The treatments related to the web services of this website take place at the premises of the Owner.</p> <p>Personal data are mainly processed with automated tools. Specific safety measures are taken to prevent data loss, illicit or incorrect uses and unauthorised accesses.</p>	<p>Your data are processed on the basis of the need to evaluate your CV based on your request expressed by sending the CV itself.</p>	<p>Data may be disclosed to third parties (e.g. personnel selection agencies) for purposes strictly related to the management of the application.</p>	<p>Personal data are processed for the time that is strictly necessary to attain the purposes for which they have been collected, that is, for the period necessary to evaluate the submitted application. In any case, received CVs are deleted every 12 months.</p>

You will find further information regarding your personal data processing (for example, those relating the purchase/subscription of products or services of TeamSystem or other companies in the group, providing services available on the portal, customer care services, etc.) in the Notices available in other website sections and which are appropriately highlighted.

Your rights

You can access your data at any time and for free, receive your personal electronic data in a structured and commonly used mechanically readable format and ask us to send them to another data controller (data portability), and have them corrected, updated, modified or deleted (subject to any applicable exceptions). We inform you that requests for cancellation of data are subject to current legal requirements and document retention requirements imposed by laws or regulations.

Where your data processing is based on consent, you have the right to withdraw your consent at any time. Therefore, you always have the right to opt-out the sending of newsletters and data processing for one or more marketing or commercial purposes. You can also update the data provided to TeamSystem by sending an email to privacy@teamsystem.com, or by mail to TeamSystem S.p.A., Via Sandro Pertini 88, Pesaro. When contacting us, you will need to make sure that you include your name, email address, postal address and/or telephone number(s) to make sure we can handle your request correctly.

Should you think there is a problem with how we handle personal data, you will have the right to file a complaint with your national personal data protection authority or any other EU or EEA country.